
FMCG Industry

Supply Chain & Sourcing Automation using O365 Applications (SharePoint & Power Platforms)

Company Profile:

Client is a manufacturer and marketer of branded consumer foods and pet food products sold through retail stores. The Company is a supplier of branded and unbranded consumer food products to the North American foodservice and commercial baking industries. The Company has four segments: U.S. Retail, International, Pet operating, and Convenience Stores and Foodservice. The Company offers a range of food products with a focus on categories, including ready-to-eat cereal; convenient meals, including meal kits, ethnic meals, pizza, soup, side dish mixes, frozen breakfast and frozen entrees; snacks, including grain, nutrition bars and frozen hot snacks; yogurt, and super-premium ice cream.

Situation:

Client was having multiple customers to whom they wanted to serve as a Service Provider for multiple application development. Client has reached to the point where inhouse team was not enough to serve to their customers with latest technologies. Client reached out to NGenious Solutions Team to take advantage of experience & expertise of NGenious Team.

Problems Statement:

Client wanted to automate business processes of Supply Chain Department & Sourcing Department.

Client wanted to have continuous support to their existing applications developed for all customers globally.

Issues/Bugs in the existing applications to be answered on time.

Overview

Customer Profile:

The Company is a supplier of branded and unbranded consumer food products to the North American foodservice and commercial baking industries

Industry: FMCG

Country: India

Technologies: office 365 - SharePoint online, Teams, PowerApps, Power Automate, Power BI, PowerShell

Benefits:

- 1) Automation of Manual Processes
- 2) Minimize Request Turn Around Time
- 3) Better Collaboration
- 4) Centralized Document Management System
- 5) Enhanced user interface
- 6) Cost effective solution

Centralized Document Management System was required to access important & critical documents of all customers across the globe with strong Access & Security Management.

Client wanted to revamp existing UI/UX of its applications to match to the expectations of end users/business users/customers.

Inter-collaboration between all departments within organization.

Solutions by NGenious Team

NGenious Team performed end to end analysis of requirement of the client and provided the best possible solution which can fit for all their needs.

NGenious Solutions approached following O365 Applications for client need:

- **SharePoint Online** for Intranet for client Organization & for Document Management System
- **Power Apps & Power Automate** to automate processes for Supply Chain Department & Sourcing Department with 3 level approval management.
- **Microsoft Teams** for Team collaboration
- **Provided Continuous Support** to client to help resolve issues/fixes to existing applications, and helpdesk support
- **Power Bi** for Reports/Dashboards to create Status report for client
- **UI/UX Designs Development** as per client expectations (On approval of wireframe designed by NGenious Team)

About NGenious Solutions, Inc.

NGenious Solutions, Inc. is a Microsoft Certified Gold Partner specializing in Information Worker and ISV/Software solutions. The company offers cutting-edge IT solutions from a range of industry and technology segments to Enterprises and Independent Software Vendors (ISVs). The company's range of services focuses on successful design, implementation, utilization, training and support of SharePoint and complementary Microsoft technologies that extend functionality within an organization. The company has office locations at both New Jersey (USA) and Mumbai (INDIA).

For more details contact 91-8553760722 or email at Info@ngenioussolutions.com

Benefits:

◆ **Automation of Manual Processes**

The solution provided automation of manual processes for Supply Chain & Sourcing Department for quick and easy processing.

◆ **Minimize Request Turn Around Time**

Continuous Support from NGenious Team helped in Minimization of turn around time of all requests/queries/issue's resolution to all business users of clients.

◆ **Resource Capacity Utilization Enhancement**

NGenious Team Provided best possible solution which can be incorporated within all the applications available under O365 umbrella, so that all the resources of the same can be utilized to the full extend

◆ **Cost Effective Solution**

As the solution provided by NGenious Team comprises of all the applications under Microsoft O365, client didn't have to pay for extra licenses for any of the solutions.

◆ **Better Collaboration**

SharePoint Online Intranet helped client for better collaboration withing organization across the globe, as people from across the globe can be easily updated about all current affairs and news/announcements at group level through SharePoint Online Intranet.