

## Healthcare Industry

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### Migration of SharePoint 2007 Team sites to SharePoint 2010

#### **Company Profile:**

A large hospital providing healthcare services to the metropolitan New York area in the United States. The hospital is recognized as a leader in the healthcare industry.

#### **Situation:**

The client had an existing team site portal which had been created in previous versions of SharePoint and then migrated to and expanded in SharePoint 2007. The portal contained many different team sites spread across many hospital departments. While some of the sites were not active and could be archived, many were critical to the daily operations of certain departments and could not be taken offline for an extended period. Some of the sites used 3<sup>rd</sup> party components such as web parts and site templates from Corasworks.

Due to growth of the organization the existing structure of the team site portal needed to be reorganized. This reorganization included moving some sites to new site collections and separating content databases.

The client also wanted to take advantage of key features available in SharePoint 2010. These features included a better end user search experience and enhanced user interface.

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#### **Overview**

**Customer Profile:** *A Large metropolitan hospital based in USA.*

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**Industry:** *HealthCare*

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**Country:** *USA*

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**Technologies:** *SharePoint 2010 as platform for team sites, SharePoint Search, DocAve for data migration, Corasworks web parts.*

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#### **Benefits:**

- 1) Reorganization of site collections and content databases*
  - 2) Better search functionality*
  - 3) Minimal downtime during content migration*
  - 4) Onshore-Offshore delivery model*
  - 5) Enhanced user interface*
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## Solutions:

NGenius Solutions had previously worked with the client on other successful migration projects. Also, NGenious maintains relationships with many third-party migration tool vendors. These relationships allow NGenious to effectively recommend the best tool that fits the requirements of a particular project and work closely with vendors to resolve any issues which may arise. Working with the client, NGenious Solutions determined that the best tool to use for this migration project would be the DocAve tools from AvePoint. NGenious, offered its' technical expertise to assist the client in creating a detailed migration plan for the team site portal project. Development of the migration plan included establishment of separate testing and stage environments. Also, several proof-of-concept migrations were done with production team site portal content to verify process and procedures. The plan broke the team portal migration into several separate migration events. This allowed the client flexibility in resource and production downtime scheduling.

Once the final migration plan was approved, NGenious Solutions assisted the client in the execution of the plan. Before each major production migration event, a test migration was performed to identify and resolve issues discovered and determine timeline estimates. Besides the restructuring of sites and content databases, additional migration tasks included restoring the default SharePoint 2007 theme on all sites and removal of custom site master pages. Also, site navigation components, web parts, 3<sup>rd</sup> party components and users' permissions were verified and any issues found were resolved. After all migrations were completed, the default SharePoint 2010 theme and user interface were enabled on all sites.

Furthermore, NGenious Solutions offered an offshore-onshore model to deliver the project which reduced the cost. Besides the cost effectiveness, this model also reduced production

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### **About NGenious Solutions, Inc.**

*NGenius Solutions, Inc. is a Microsoft Certified Gold Partner specializing in Information Worker and ISV/Software solutions. The company offers cutting-edge IT solutions from a range of industry and technology segments to Enterprises and Independent Software Vendors (ISVs). The company's range of services focuses on successful design, implementation, utilization, training and support of SharePoint and complementary Microsoft technologies that extend functionality within an organization. The company has office locations at both New Jersey (USA) and Mumbai (INDIA).*

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downtime for the end users. Communication with offshore team was managed entirely by NGenious thus reducing the overall project management effort for the client.

## **Benefits:**

### ◆ **Reorganization of site collections and content databases**

New site collections and content databases were created. Sites were moved to a more logical site collection and content database structure. Sites that were no longer needed were archived and removed from production.

### ◆ **Better search functionality**

Overall document search capabilities were enhanced. Improvements in search relevance, refinement and scope were achieved.

### ◆ **Minimal downtime during content migration**

By having an actionable plan, adequate testing, and the DocAve migration tool, all the team portal sites were migrated with minimal downtime for the end users.

### ◆ **Onshore-Offshore delivery model**

This model reduced the cost of the project and downtime for end users. It allowed much of the migration work to occur outside of the client's normal business hours.

### ◆ **Enhanced user interface**

Users were able to utilize the more robust SharePoint 2010 User Interface including the ribbon command interface.

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## ***Data Points***

***Number of site collections migrated: 20***

***Size of migrated content: 200 GBs***

***Number of sites migrated: over 150***

***Total Project Duration: 9 months***

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